



CONFI
CONSULTANCY LTD
INTEGRITY DRIVEN SOLUTIONS

EXIT & TRANSITION MANAGEMENT SERVICE OVERVIEW

Managing supplier exit and service transition with continuity, control and strategic alignment.



CORE DELIVERY CAPABILITIES

- SC- and DV-cleared specialists available for government exit and transition delivery.
- Development of impact assessments, exit strategies and detailed transition plans.
- Facilitation of disaggregation workshops to separate complex services and suppliers.
- Coordination of commercial notices, contract changes and formal Requests for Change (RFCs).
- Support for re-procurement and supplier onboarding during transition.
- Identification of transformation and improvement opportunities enabled through exit planning.
- Vendor and supplier relationship management throughout the transition lifecycle.
- Design of service management capabilities for the future state.

WHAT CLIENTS ACHIEVE WITH EXIT & TRANSITION MANAGEMENT

- De-risked exit with maintained continuity of service and operations.
- Reduced complexity and spend via effective contract and supplier disaggregation.
- Smooth transition to modern suppliers, delivery models and operating frameworks.
- Assurance that new services align with transformation goals and strategic objectives.
- Knowledge transfer and uplift in internal capability to manage future transitions.
- Application of recognised best practice aligned to HMG Technology Code of Practice and DDaT standards.
- Increased certainty over cost, schedule and operational handover.

EXIT & TRANSITION MANAGEMENT DELIVERY APPROACH

We manage the full transition lifecycle, ensuring services exit safely and land securely into the future operating environment.

Our approach includes:

- Conducting exit-readiness assessments and contract analysis.
- Designing transition roadmaps covering commercial, operational and technical domains.
- Coordinating supplier disengagement and onboarding activities.
- Managing risk, dependencies and service continuity across all stages.
- Providing ongoing oversight, escalation and senior leadership engagement.
- Leveraging opportunities for service improvement and modernisation during transition.

MOBILISATION & GOVERNANCE SETUP

Effective transition begins with structured mobilisation, clear role ownership and governance alignment.

Our mobilisation includes:

- Agreeing exit scope, critical services and transition priorities.
- Establishing joint transition boards and escalation frameworks.
- Engaging commercial, technical and HR stakeholders across the transition.
- Defining MI and reporting requirements for leadership assurance.
- Confirming continuity plans and fallback arrangements prior to execution.

DELIVERY ASSURANCE & CONTROL

We provide rigorous oversight to ensure transitions are controlled, compliant and effectively risk-managed.

Our assurance approach includes:

- Monitoring supplier performance and change control compliance.
- Reviewing transition milestones, dependencies and readiness checkpoints.
- Managing risk, issue and escalation reporting for leadership forums.
- Ensuring contractual exit obligations and service continuity standards are met.
- Providing independent challenge to safeguard delivery integrity.

CAPABILITY UPLIFT & LEADERSHIP CONTINUITY

We leave your organisation equipped to manage future transitions independently and with confidence.

We build capability through:

- Knowledge transfer on exit governance, risk and supplier control.
- Working with internal service and commercial leads to strengthen transition management capability.
- Embedding improved processes, reporting and governance standards.
- Delivering playbooks, checklists and frameworks for future transitions.
- Enabling teams to sustain operational performance post-transition.

GOVERNANCE & DECISION OWNERSHIP

We operate at leadership level to drive decisive decision-making and protect service outcomes.

We lead through:

- Active participation in transition steering boards and governance forums.
- Ensuring decisions are taken with full visibility of cost, risk and impact.
- Challenging supplier dependencies and commercial negotiation points.
- Aligning transition milestones to strategic business objectives.
- Reporting transparently to senior stakeholders and sponsors.

WHY CONFI?

- Experienced in complex public sector and regulated transition programmes.
- Independent, trusted authority across commercial, HR and technical leadership.
- Proven in managing large-scale disaggregation, supplier exit and onboarding.
- Deep understanding of contractual obligations, TOM design and service continuity.
- Focused on delivering safe transition with lasting capability uplift.

CONTACT US

If you'd like to discuss a potential engagement or explore whether Confi is the right fit, please get in touch: businessops@conficonsultancy.co.uk

Further information is available at <http://www.conficonsultancy.co.uk>

