



CONFI
CONSULTANCY LTD
INTEGRITY DRIVEN SOLUTIONS

EXIT & TRANSITION MANAGEMENT SERVICE OVERVIEW

Leading supplier exit and service transition through structured governance, continuity protection and controlled operational transfer.



CORE DELIVERY CAPABILITIES

- SC and DV-cleared transition leadership across complex government environments.
- Development of exit strategies, impact assessments and structured transition plans.
- Facilitation of service disaggregation and supplier separation activities.
- Coordination of commercial notices, contractual change activity and transition governance.
- Support for supplier onboarding and re-procurement transition activity.
- Identification of operational improvement opportunities through transition planning.
- Supplier and stakeholder management throughout the transition lifecycle.
- Design of future-state service management and operational governance capabilities.

WHAT CLIENTS ACHIEVE WITH EXIT & TRANSITION MANAGEMENT

- Reduced complexity and cost through structured supplier and service disaggregation.
- Controlled transition to new suppliers, operating models and service arrangements.
- Greater assurance that future services align to strategic and transformation objectives.
- Stronger internal capability to manage future transition and exit activity.
- Alignment to HMG Technology Code of Practice and DDaT delivery standards.
- De-risked transition with protected service continuity and operational stability.
- Greater certainty across transition cost, schedule and operational handover activity.

EXIT & TRANSITION MANAGEMENT DELIVERY APPROACH

We manage the full transition lifecycle, ensuring controlled service exit and stable transition into the future operating environment.

Our approach includes:

- Conducting exit readiness assessments and contractual transition analysis.
- Designing transition roadmaps across commercial, operational and technical domains.
- Coordinating supplier disengagement, onboarding and service transfer activity.
- Managing delivery risks, dependencies and service continuity throughout transition phases.
- Providing governance oversight, escalation management and senior stakeholder engagement.
- Identifying opportunities for service improvement and operational modernisation during transition.

MOBILISATION & GOVERNANCE SETUP

Effective transition begins with structured mobilisation, governance alignment and clear operational accountability.

Our mobilisation includes:

- Agreeing transition scope, critical services and operational priorities.
- Establishing joint transition governance forums and escalation pathways.
- Engaging commercial, technical, operational and HR stakeholders across the transition lifecycle.
- Defining management information and reporting requirements for leadership visibility and assurance.
- Confirming continuity plans, fallback arrangements and operational readiness prior to execution.

DELIVERY ASSURANCE & CONTROL

We provide structured oversight to ensure transitions remain controlled, compliant and effectively risk-managed throughout delivery.

Our assurance approach includes:

- Monitoring supplier performance, governance adherence and change control compliance.
- Reviewing transition milestones, dependencies and operational readiness checkpoints.
- Managing risk, issue and escalation reporting across governance and leadership forums.
- Ensuring contractual obligations, service continuity and operational standards are maintained.
- Providing independent challenge and governance oversight to protect delivery integrity.

CAPABILITY UPLIFT & LEADERSHIP CONTINUITY

We strengthen internal capability to manage future transitions with confidence, governance discipline and operational control.

We build capability through:

- Transferring knowledge of transition governance, supplier management and risk control.
- Working with internal service and commercial leaders to strengthen transition capability.
- Embedding improved operational processes, reporting and governance standards.
- Delivering transition playbooks, frameworks and operational guidance.
- Enabling teams to sustain operational stability and service performance post-transition.

GOVERNANCE & DECISION OWNERSHIP

We operate at leadership level to support decisive governance, delivery control and protection of operational outcomes.

We lead through:

- Participating in transition steering boards and governance forums.
- Ensuring decisions are made with clear visibility of cost, risk and operational impact.
- Challenging supplier dependencies, contractual risks and commercial constraints.
- Aligning transition milestones to strategic objectives and operational priorities.
- Providing transparent reporting and governance visibility to senior stakeholders and sponsors.

WHY CONFI?

- Experienced in complex public sector and regulated transition environments.
- Trusted independent leadership across commercial, operational, HR and technical domains.
- Proven in large-scale supplier disaggregation, exit and onboarding activity.
- Strong understanding of contractual obligations, TOM design and service continuity governance.
- Focused on controlled transition, operational stability and sustainable capability uplift.

CONTACT US

If you'd like to discuss a potential engagement or explore whether Confi is the right fit, please get in touch:

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Further information is available at www.conficonsultancy.co.uk

